

SYSTEM REQUIREMENTS

This Document Supersedes Previous Versions
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This page has been formulated for the sole purpose of general specifications only and is NOT to be used as a final hardware consultation. **Prospective clients please have your IT Professional review this document.**

Important Notes about ChiroTouch



IMPORTANT: We do not support 32bit operating systems or wireless connections to the main computer or server. The main computer or server must be connected through a wired connection. Wireless connections to the main computer or server can cause data loss.

MAIN (SERVER) COMPUTER REQUIREMENTS

Workstation Count	1-7	8 or More
Windows Edition	Windows 7 or newer	Server 2012 Standard or newer
Processor	2.5 GHz (2 Cores or more)	3.0 GHz (4 Cores or more)
Memory (RAM)	6+ GB	12+ GB
Hard Drive Capacity	250+ GB	500+ GB RAID 1,5,10
Network Card	10/100 (not wireless)	1 gigabit (Not wireless)
Video Resolution	1280x1024	1280x1024
System backup	External hard drive and/or offsite backup	External hard drive and/or offsite backup
Microsoft SQL Server	SQL Server Express (2008 R2 or higher)	Consider SQL Server Standard (2012 or higher) w/2 CALs
Accessories	Keyboard/mouse/monitor	Keyboard/mouse/monitor
Internet	High-speed Internet connection	High-speed Internet connection

WORKSTATION REQUIREMENTS

	Minimum	Recommended
Windows Edition	Windows 7 Home or newer	Windows 7 Professional or newer
Processor	2.5 GHz or higher (2 Cores or more)	2.8 GHz or higher (4 Cores or more)
Memory (RAM)	4 GB	8+ GB
Hard Drive Capacity	120+ GB	250+ GB
Network Card	10/100 or wireless G LAN	1 gigabit or wireless N LAN
Video Resolution	1280x1024	
Accessories	keyboard/mouse/monitor/printer	
Internet	High-speed Internet connection if available	
Microsoft Office	System Requirements below	
PDF Software	A PDF reader is needed to view PDFs	



TECHNICAL NOTE:

ChiroTouch cannot be installed on the same computer as the following software programs:

- **ACOM**
- **Chiro8000**
- **QuickCharts**
- **Pinnacle**
- **Seamless**
- **MyoVision**
- **EHR Attendant**
- **ChiroOffice** (if using port 1433)

ADDITIONAL PLATFORMS

IPAD® APPS

ChiroTouch iPad apps are compatible with iPad 3 and later models. Mobile operating systems other than IOS are not supported at this time.

MAC OS®

ChiroTouch does not support or recommend running ChiroTouch on a Mac.

- ChiroTouch may be run on a Mac using Parallels® Desktop for Mac or Boot Camp on a workstation *at your own risk*.
- A valid License for both Parallels and Microsoft Windows is required if used.

The main (server) computer or server cannot be a Mac, nor is this configuration supported under any circumstance.



MICROSOFT®

Installing Microsoft Updates

Your system must have the latest Microsoft updates installed, including the latest version of Microsoft .NET framework and PowerShell.

Microsoft® Office® Integration

Microsoft Office (specifically Word and Excel) is required for opening, exporting, and printing forms and reports. **You must have a 32-bit version licensed for commercial use** (i.e., not a “Student” version). Office 2013 and 365 are only supported in ChiroTouch 5.3 and above. Microsoft 365 must be installed locally on the computer.

INTEGRATED TECHNOLOGIES

Barcode scanners, card readers, keypads, signature pads, and document scanners are compatible with ChiroTouch. See below for details.

Document Scanners	<p>TWAIN-compliant document scanners are compatible with ChiroTouch and can be purchased from a separate vendor.</p> <p>Fujitsu has ended support for ScanSnap S500, and it will not work with Windows 8.1. We recommend replacing this scanner with a ScanSnap ix500.</p>
Signature Pads	<p>Signature pad models ePad® and ePad II™ are supported. Download the latest drivers from www.epadlink.com.</p>
Biometric Fingerprint Scanners	<p>Model DigitalPersona U.are.U 4500Biometric fingerprint scanners are compatible with ChiroTouch on both 32-bit and 64-bit operating systems. Once purchased, contact ChiroTouch IT Support to have the drivers installed.</p> <p>If you are currently using a fingerprint scanner on a 32-bit operating system and you migrate to a 64-bit operating system, you will lose all existing fingerprints in your system and you will have to recapture them in the new environment.</p>

EXTENDED SUPPORT PLANS WITH YOUR HARDWARE VENDOR

We recommend the highest level of support you can afford. At the very least we recommend looking into extended support plans for your server, as it holds all critical information that your ChiroTouch workstations and devices use. A good warranty and extended support plan can save you from days of system downtime.

TECHNICAL SUPPORT

For clarification on the system requirements, please consult your local IT Professional.

Disclaimers

We are not liable for system problems that occur from your use of unsupported or third-party hardware or software. Hardware requirements are subject to change without notice. The specifications in this document are simply

*guidelines, and we do not guarantee that ChiroTouch will work with all server/workstation configurations or scenarios. **You are also responsible for backing up your data.** We are not liable for your lost, corrupted, or otherwise unusable information. Visit www.mychirotouch.com for more information about our reliable online backup service, CTSecure.*